

Peer Group Partners

Why be a Peer Group Partner?

You will help us to make our services more accessible for others (who have similar conditions, needs or caring responsibilities), learn about advocacy and make sure our services are reaching everybody who needs them.

How will I know if it's right for me?

You will already be a good voice for a hidden voice group and understand their communication needs. You might be, for example, be a volunteer for a group like Age UK, The Carers Trust or The Sun Network. Most importantly, you'll want to help people understand advocacy services better and make sure services are designed with users' views first.

What will I do?

1. After a short induction about advocacy, you'll go back to your group (e.g. Age UK, Sun Network etc) and tell them about what you've learnt.
2. You will find out what your group thinks about advocacy and our service, and feedback to us.
3. You will receive information from us and share or talk about the information with your group, in whatever way works best for you.
4. You will feed back your groups views to us either in a monthly email, phone call or face to face meeting with other Peer Group Partners.

How much time will I have to give?

- 3 hrs for the induction training.
- Then a few hours a month to read information we might send you, to talk to people in your group and share information with us.
- We'd also like you to fill in a feedback form, arrange a phone call or come to meeting once a month, for about an hour to let us know how you are getting on.



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Peer Group Partner Continued

What will Total Voice offer me in return?

You'll get our induction training, which is a great first step to future voluntary or paid opportunities with us.

You will get easy access to our other voluntary opportunities.

Also we will provide you with any reasonable travel expenses.

Do I need any training or skills?

You need to be someone who is confident enough to communicate on behalf of others. You understand the needs of others with similar conditions, needs or responsibilities. Lastly you should be able to make it to our Cambridge or Peterborough office for training.

If I sign up what happens next?

We will send you a Volunteer Form. Then we will call you for a chat and see if the role is right for you. Next we will set up a training date for you to attend. Once you've completed that and had a DBS check you'll be ready to start. At the end of your first full month you'll share with us your first set of feedback in whatever format suits you.

