

# Support Session Volunteer

“Help the people we work to get the support they need”

## What is a Support Session Volunteer?

Support Session Volunteers contact people who need support to understand about advocacy and what may be available to them through TVCP. They may also help people to work out one-off issues, for example how to contact their GP. These volunteers allow us to reach people who either would have to wait longer for an advocate or wouldn't access our service at all. If necessary, these volunteers support people to refer themselves to advocacy services.

In addition, these volunteers work on producing accessible materials to help to more people to understand advocacy services.

## What will I do?

You'll attend one of our weekly Support Sessions (at the same time and location each week) to undertake some of the tasks describes above. Before the session, the Volunteer Coordinator will be in touch to let you know what tasks you will be undertaking. At the end of the session the Volunteer Coordinator will call to check everything has gone ok.

You will write up notes and send these to the Volunteer Co-ordinator.

This role requires a commitment of approximately 3 hours a week; 2 hours for the Support Session and about 1 hour to write up notes.

## What can I expect from TVCP?

The opportunity to make a positive difference to people in need, and to support vulnerable people in your community.

The opportunity to learn new skills, meet new people and gain experience in your chosen volunteering role/s.

Volunteer induction training and training specific to any volunteering role you undertake.

1:1 Support from TVCP staff including regular feedback.

A reference if you complete over six months of Volunteering.

## What will Total Voice expect of me?

To complete the recruitment process including having a current DBS (this can be arranged through TVCP).

To complete all necessary training.

To perform your role in a way that is consistent with VoiceAbility's values of being: Passionate, Empowering, Collaborative, Honest and Resourceful.

Understand and sign the Volunteering Agreement.