What is an Outreach Volunteer?

Outreach Volunteers allow us to reach people with information about our service across Cambridgeshire and Peterborough.

What will I do?

You’ll be given a rough geographic area to cover, near to where you live. The Volunteer Co-ordinator will provide details in advance of what Outreach activities are available for you to take on. This may include attending local services and events to provide information on advocacy services, providing 1:1 support for residents or helping people to refer themselves for advocacy services.

In addition, you may provide one off support for people with care and support needs. For example, supporting them at meeting with the Citizen’s Advice Bureau or the Benefits Office.

At the end of the session the Volunteer Coordinator will call to check everything has gone ok. Then you will write up your notes and send them to the Volunteer Coordinator.

The time commitment for this role varies, depending on the session, event or support you are providing. However, as an estimate it may require approximately 3 hours a week. If you are covering a rural part of the country, access to a car is highly desirable.

What can I expect from TVCP?

The opportunity to make a positive difference to people in need, and to support vulnerable people in your community.

The opportunity to learn new skills, meet new people and gain experience in your chosen volunteering role/s.

Volunteer induction training and training specific to any volunteering role you undertake.

1:1 Support from TVCP staff including regular feedback.

A reference if you complete over six months of Volunteering.

What will Total Voice expect of me?

To complete the recruitment process including having a current DBS (this can be arranged through TVCP).

To complete all necessary training.

To perform your role in a way that is consistent with VoiceAbility’s values of being: Passionate, Empowering, Collaborative, Honest and Resourceful.
Understand and sign the Volunteering Agreement.